

Falls Creek Country Club COVID-19 Policy

We want to assure you that the Falls Creek Country Club is committed to the health and safety of our current and future guests, employees and the wider community.

The Falls Creek Country Club will implement cancellation and refunds as required if:

1. The resort is not open
2. Government policies prevent you from travelling to stay with us on your intended dates

If Government restrictions mean we have to close, then the Falls Creek Country Club will implement cancellation and refunds affected by the period of closure.

If you wish to cancel prior to your final payment being due, please refer to your terms and conditions listed in the correspondence at the time of booking.

The above information should be viewed as an addition to travel insurance which is highly recommended and listed in all correspondence.

PLEASE NOTE THE FOLLOWING:

A double/triple vaccination status will be required upon check-in to enter our building.

Due to our COVID-19 policy and in order for us to open our accommodation, our pool, spa sauna and restaurant will be closed until further notice. Our changeroom facilities and luggage storage will also be closed until further notice.